

Media Release
5 November 2007

'Eastgate is the Best Kept Shopping Centre in NZ!'

When it comes to a clean, bright and well-kept shopping experience there is no beating Eastgate Shopping Centre.

Eastgate walked off with the prestigious Kimberly-Clark Professional Golden Service Award for the Best Kept Shopping Centre in New Zealand for the third year in a row, at an award ceremony in Auckland on Friday 2 November.

Other finalists this year included the Palms (Christchurch), Northlands (Christchurch), St Lukes (Auckland) and Lynn Mall (Auckland). The award covers cleaning, health & safety, appearance, maintenance, landlord management, personnel and ambience.

Spotless Services is the cleaning and maintenance contractor for Eastgate. "I can't believe we won the award for the third year in a row. Getting up on stage was completely overwhelming," says Spotless Services Customer Service Manager, Yasantha Panagoda,.

Eastgate Head Custodian Mike Chick, who is employed by Spotless, has been at Eastgate for over 12 years and believes their success comes down to consistency of service, a team that is genuinely passionate about its work and an excellent working relationship with Eastgate centre management.

"Customers comment all the time about how nice and clean the centre is. Kind and supportive feedback from our customers is really motivating and makes a day's work so much more enjoyable," says Mike Chick.

Eastgate Centre Manager Graeme Roberts congratulates the Spotless team: "We are very privileged to have such good, loyal people presenting the Centre for our customers every day of the year".



Photo: Mike Chick Head Custodian for Eastgate and Yasantha Panagoda Customer Service Manager for Spotless Services present the Golden Service Award to Eastgate Centre Manager Graeme Roberts.

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